



## Life Essence Housing and Support

# Housing Support Worker Job Description

Job Title:	Housing Support Worker
Hours:	Variable
Salary:	Voluntary
Holidays:	20 days plus 8 statutory days per annum pro-rata
Start Date:	tbc
Probation Period:	3 Months
Contract:	Per
Line Manager:	Director of services and Housing Manager

### Overview of Responsibilities

The role of the Housing Support Worker is to provide a mixture of individual and group interventions with parents, carers, children and young people with emerging needs up to higher threshold services to improve outcomes for children and families To work in close partnership with schools and parents to strengthen parental capacity and family relationships and to increase parental engagement in their local community and in their children's education.

### Detailed Responsibilities

- Engaging with families and young people developing and maintaining a supportive and empowering relationship founded on mutual respect, trust and the strengths of families.

- To maintain a caseload of families, providing individual support and group interventions as part of the family action plan.
- To work in partnership with parents to encourage independence and self-reliance and to help them to develop a consistent and positive approach to parenting aimed at addressing behaviours and overcoming challenges.
- To promote and facilitate parental understanding of a child's needs.
- Use persistent and proactive interventions when working with parents to enable positive changes in their lives.
- To work directly with children developing positive relationships and providing appropriate support to address a range of needs including disruptive and challenging behaviour.
- To support parents and young people to provide an appropriate environment in which children and young people feel safe and which encourages the development of their self-esteem and resilience.

#### **Delivering Group Work**

- To provide a mixture of targeted group work and courses for parents and carers including evidenced based parenting programmes.
- When appropriate to do so provide group work and courses for children.

#### **Enabling Involvement and Participation**

- Encourage families and young people to engage in community activities
- Enable referrals to specialist and other services for individuals within the families in accordance with local protocols.
- To work closely with schools and in partnership with a variety of agencies including the voluntary sector to support families in the local communities with an emphasis on supporting those families that find it difficult to engage with services
- To particularly ensure services are accessible to parents with additional needs, or disabled children and that they are supported to access community services and activities.
- To support parents in becoming involved with developing local community services and networks and building on parental strengths to empower and equip them to access wider opportunities in education, work and volunteering.

- Family Focused Assessment Where appropriate (eg 1-1 work) to undertake family focused assessment at the outset of an involvement.
- To engage with families fully through identifying goals, assessing options and

reviewing outcomes

- Participate in Team around the Family (TAF) meetings and undertake the role of the

lead professional where appropriate.

### **Other duties and responsibilities**

- To participate in meetings in an active and constructive way when required to do so

- To agree with Residence how personal information will be used, recorded and shared

with others within confidentiality policies

- Operate within policy, legal, ethical and professional boundaries when working with

families

- To maintain accurate written and electronic records of work undertaken and to

record appropriate information.

- Contribute to service performance management
- To participate in individual supervision, appraisal sessions and team meetings
- To maintain up to date knowledge and skills as required by the role
- To alert line manager of any significant changes or events which affect the implementation of the agreed plan or any issues which may impact upon the residents wellbeing.